

G Harish Kumar

harishnsw@gmail.com

7993281606

- Worked closely with IT teams across various project phases.
- Worked on specifications interfacing with client & Project team.
- Close interaction with Analysts/Users for requirements gathering
- Worked Closely with E1 Customers on extensive QA testing.
- Extensive debugging experience using VC++ and E1 tools/logs

Education:

- Bachelor of Engineering, Computer Science, '96 India
- **ITIL** foundation Certification

Skills:

- Business function Coding/Debugging in Visual C++
- Power Forms, Report writing (RDA)
- EDI, Data Migration using Z File Processing & Table Conversion
- SQL queries and Stored procedures using SQL Server & Oracle
- Manufacturing, Logistics

Rinnai, Melbourne

Oct'17-Sep,19

Business Systems Analyst, E1 9.1, SQL Server, V.Studio

Some of the tasks/responsibilities/achievements

- Worked closely with department leads, business analysts & power users in resolving issues concerning the following.
- Worked with business users in formulating business requirements in areas such as EDI, Sales Order process, STC
- Developed solutions to business issues taking in account the current business process being used and identifying inefficiencies
- Resolving BAU support issues on a daily basis.
- Conducted UAT to get sign-off for system changes.
- Writing test plans to ensure that system changes don't break existing functionality
- Setup E1 Security for new and existing users
- Participated in gathering data for the annual audit's
- Interfaced with external consultants to formulate & implement solutions.

- E1 Development - Projects & Fixes

- Adding value to the Sales Order process, by introducing a custom process which syncs up the Kit and the components lines to have the same pick slip number
- Enhanced support for Kit based warehouse preference by introducing a custom modification
- Certain EDI Store numbers were found to be duplicates for different customers. To resolve this conflict a custom modification was made to process these orders.

- Converga process integration with E1.
- Fixes were applied to various processes such as phantom routing, A/R Hold release
- Applying "Paperfix's" from Oracle Support.
- Fixed a number of recurring problems in the Sales and Distribution modules, by conducting root-cause analysis and applying code changes to prevent these problems happening again.

Nufarm, Melbourne

Feb'15 - May'16

E1 Consultant, E1 9.1, SQL Server

Some of the tasks / achievements during his employment

- Worked closely with the JDE Business Analysts & power users in resolving issues concerning the following.
 - Worked with users to conduct User Acceptance testing to get sign-off for system changes
 - Writing test plans to ensure that system changes don't break existing functionality
- SQL Stored procedures
 - Automating Master Data updates to Global Data Warehouse when new products were introduced to the Australian and NZ business. Previously, this was a manual process that wasted valuable resources.
- Enterprise One development
 - Adding value to the Sales Order Entry process, by introducing a new screen to calculate the Handling Fee at the point of ship confirmation. This functionality used by Logistics staff to add extra charges to orders of less than one pallet.
 - Automating what was once a manual process to do potency calculations by changing the Batch Sheet Calculator so it can work with 2 Active Ingredients & with Item Substitutions in Work orders.
 - Supported Salesforce project by doing changes to Customer Master Data and Sales extracts from JD Edwards E1 to Sales Force.
 - Applying "Paperfix's" from Oracle Support.
 - Developed customer-facing forms to comply with government regulations.
 - Delivery dockets
 - Load manifests
 - Fixed a number of recurring problems in the Sales and Distribution, Manufacturing modules, by conducting root-cause analysis and applying code changes to prevent these problems happening again.

AACO, Brisbane

Oct'14 - Dec '14

AACO has a portfolio of beef and agricultural products. They are currently implementing Enterprise One.

- Involved in data Conversion & data Cleanup,

- Involved in testing customizations.
- Created test scripts for Sales, Procurement, Carcass/Carton Processing, Loadouts.
- Planned and executed UAT sessions with the users.

ORACLE

Nov'09- Feb'14

Principal Technical Analyst (Oracle Managed Cloud Services)

Clients: Harper Collins (Upgrade 9.1) Take2 (Upgrade 9.1) Covedian Distribution (SO, Inventory, Transportation, and Advanced Pricing)

- Extensive interaction with customers on requirements and design.
- Created Load Balancer UBE's for Invoice and Re-price.
- New enhancements/code changes to Interfaces, apps and reports.
- Support on SEV1 issues which should be resolved under 8 hrs.
- Worked on a Returns Interface that creates Credit Orders based on previous orders. It checks for SO History records for Customers. It includes checks on Doc Type and Line type, which are stored in a UDC table and ignores Credit Orders, already created.
- Handling tickets raised by Harper with respect to bugs and setup issues. These tickets had to be handled within SLA time periods.
- Month end support to ensure month end transition goes smoothly.
- Created/Modified Load balancer UBE's that split the data load of a UBE by launching multiple instances on different servers.
- Interfaced with Oracle Support, Denver extensively and attended weekly calls with them to escalate Denver SR's.
- SQL queries and stored procedures for alerts and identifying incorrect updates made from JDE.
- Interact with Oracle Support over SR's raised on behalf of customers. Applied paper-fixes, ESU's.

KV Technologies Inc.

(Feb'07 - Sep'09)

Client: Mannatech Inc.

Modules: Work Orders, Warehouse, SO, PO, Inventory

Mannatech has a highly customized version of EnterpriseOne 8.11. The company uses a MLM structure to sell its Vitamin & Cosmetic products. Hence a lot of custom code was written to accommodate this structure.

- Involved in maintaining their custom Sales Order app. Worked with the development team on various issues like duplicate lines in Pack orders, incorrect default prices, incorrect calculation of associate points etc.
- Business functions were written or modified for calculating Commission values like PSQV & QV & product Volume data per Associate
- Worked with users to solve issues with the RMA process. Fixed issues in Credit Orders, exchange orders.



ICS Jacksonville, FL

Jun 2001 - Feb 2005

Programmer/Analyst

Modules: Supply Chain

ICS has a data collection product called **RFSmart** wherein data is Collected by RF guns and fed into Oneworld through a COM interface.

Software: **Oneworld Xe, ERP8, 8.11 with VC++**

PVCS for versioning RFSmart software

- Customer Sites: Custom Modifications & Installation at clients: **Electrolux Australia, Fintube, Honda Locks, Dale Industries, Hartman Luggage, Bacardi, Puerto Rico, Lumileds**
- Created & Updated business function logic to execute Oneworld
- Implemented business function logic in the RFSmart servers
- Developed workflows for end users for various transactions in C/C++
- Developed Ube's to extract data from Oneworld tables so that data Replication can be done. Symbiator later replaced this.
- Created Test applications in Oneworld to test business functions Which execute on the enterprise server.
- Worked on a custom Pallet Master application included in RFSmart.
- We Implemented design specs in C/C++ and in NER
- Created builds and ASU's, which were then setup on the customer servers.
- Extensively tested new releases and participated with the QA team
- Built & Deployed Client/Server Packages. Created ASU's
- Mentored new programmers in Oneworld tool set & functionality
- Involved in extensive remote debugging sessions with RFSmart customers.

Reliance Systems

(Jan'99 - May'01)

DK Book Publishing: (Nashville, TN) & Network Appliance: (San Jose, CA)

- Migrated Item Master data from Legacy system to Oneworld tables using Z tables.
- Made changes to the P4201 on the header and detail form
- Created Tag tables for Item Master to handle book information
- Applied data validation for entering **ISBN's**
- Modifications to Sales Order App, Inventory apps & Purchasing.
- Several Custom Ube's were created to meet the unique demands of a Book Publishing company
- Customized Sales Order application to support custom fields.
- Created Inventory transaction reports to support Transfer, Issue & Adjustments. These were used as data was maintained in SYMEX system.
- Issue transaction was supported into 2 parts: Regular Issue & Miscellaneous Receipts (Account to Location)
- Modified Ship Confirm application to support waybill information by order line.
- Created Shipment reports by Sales Person to be used to show backlog & shipment statistics.
- Created custom Ube's to evenly spread starting Next Cycle Count Date by Branch Plant & all locations within it.